

VALUE OF EFFECTIVE AGENCY MANAGEMENT

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VALUE DRIVERS

Efficiency



Reducing costs = less waste

CAPABILITIES

• Primary Focus • Secondary Focus

Roster

Scope

Evaluation

Briefing

Training

Effectiveness



Improving input and feedback = higher performance

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Scope

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Briefing

Training

Productivity



Improving use of resources = more time

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Relationship Health



Strengthening collaboration and retention = more stability

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